

Diagram One - Awaab's Law Process Flow

Note: This process does not include renewed and further investigation timeframes.

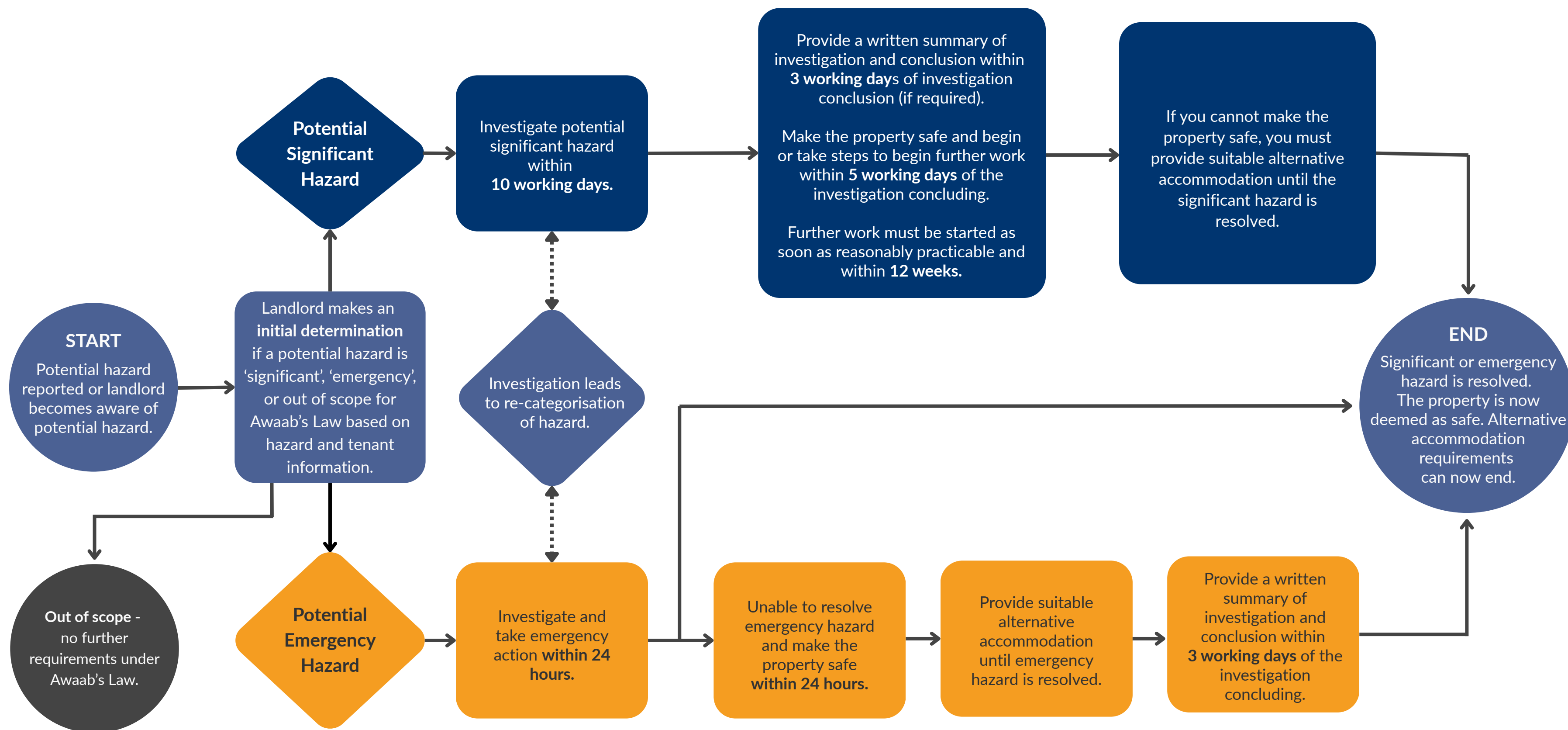
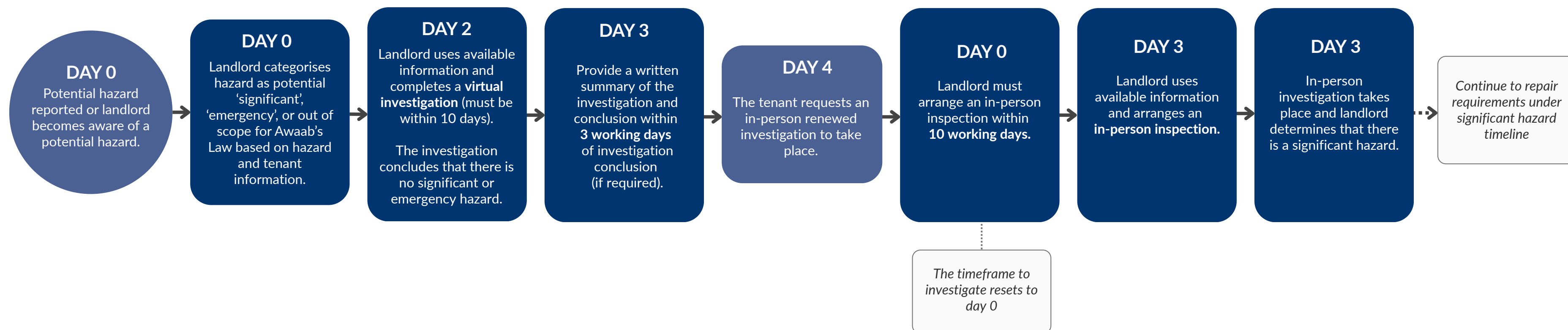


Diagram Two - Example renewed investigation

Note: Example process flow of an in-person inspection for a significant hazard where the tenant requests a renewed investigation before any works have begun.



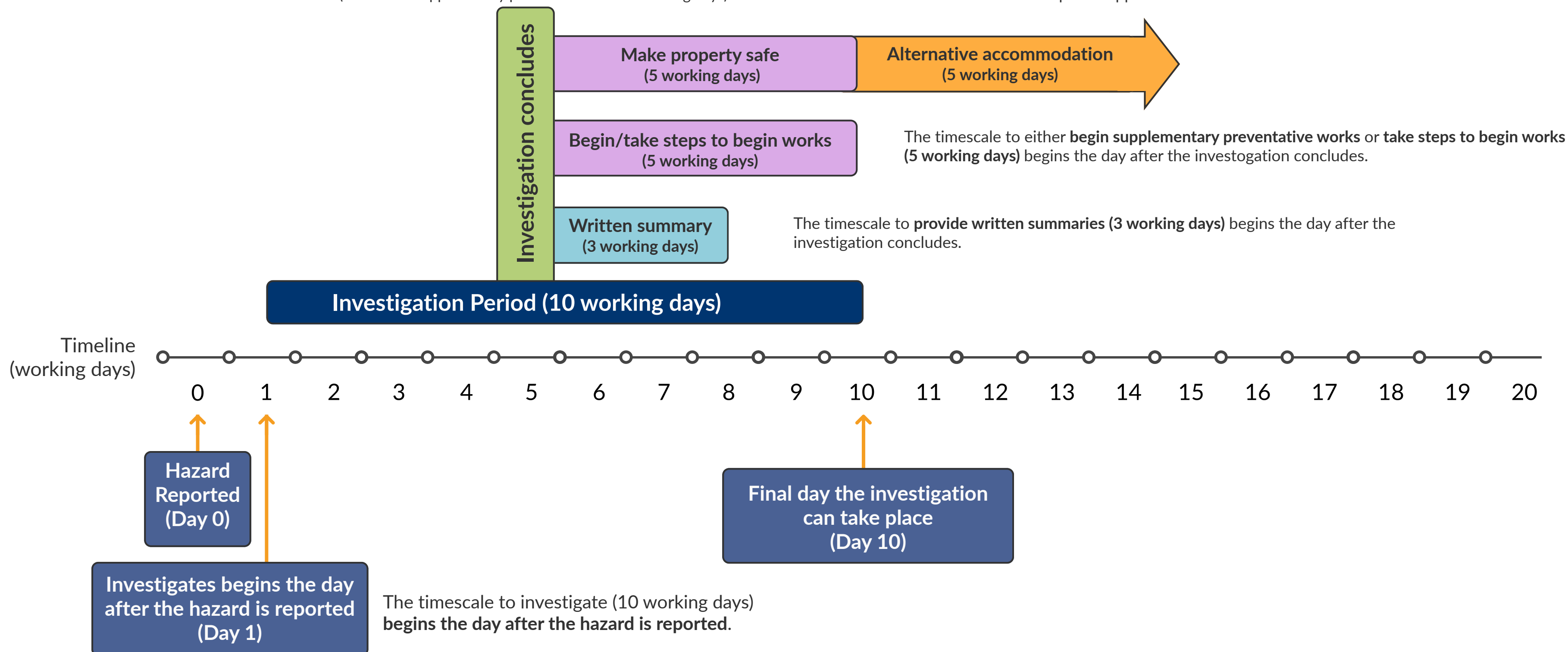
Examples of Awaab's Law in Practice

The updated guidance includes practical examples to simplify how the timeframes under Awaab's Law operate in different circumstances.

Standard investigation

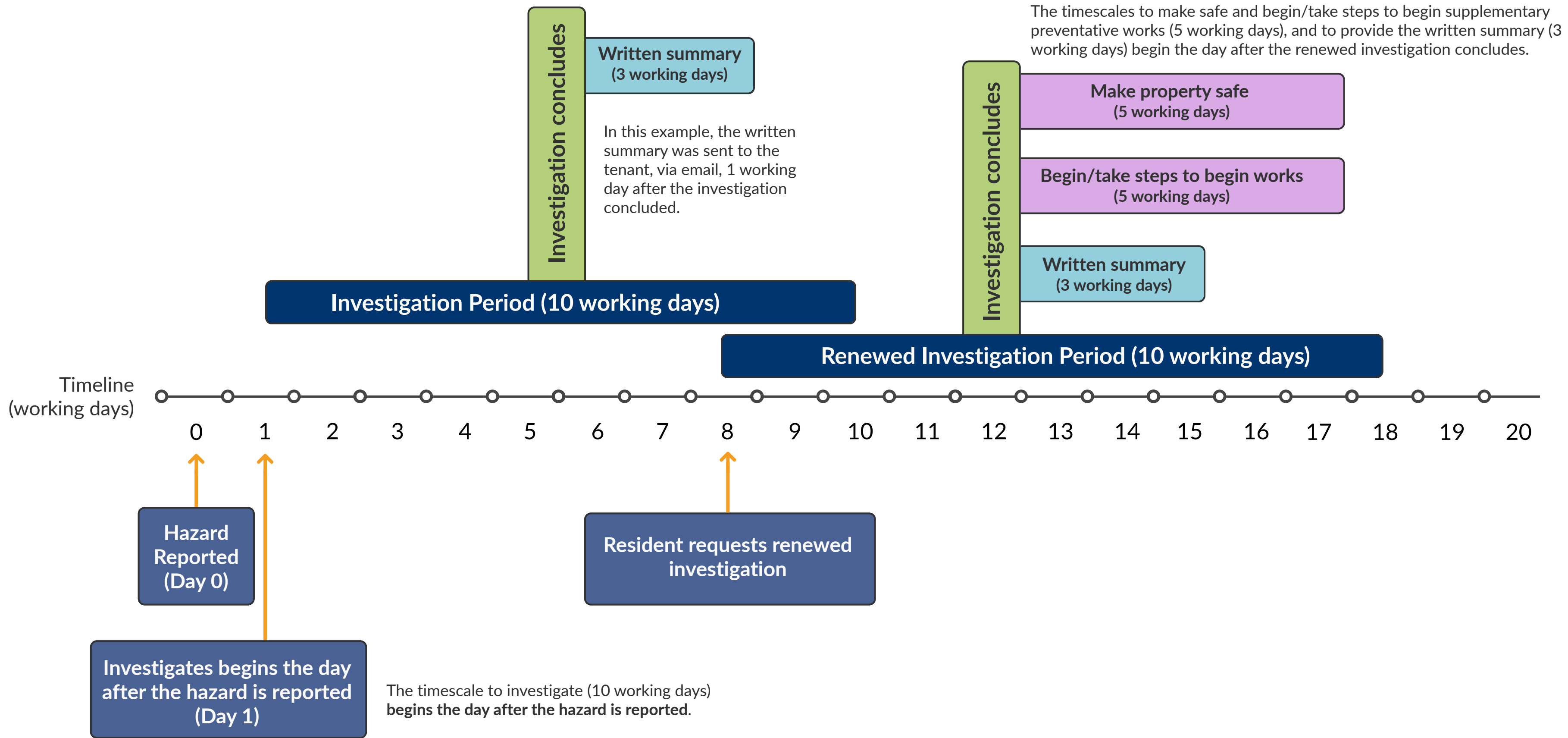
The **timescale to make the property safe is 5 working days**, once your investigation has concluded.
 (This could happen at any point within the 10 working days).

If the timescale to **make the property safe (5 working days) cannot be met**, the requirements to secure the provision of **suitable alternative accommodation** until the relevant safety works has been completed applies.



Renewed investigation

The virtual investigation (via photos) concludes that the hazard is **not in scope** of Awaab's Law.



Emergency investigation with supplementary preventative works

